



## Education, Training and Experience

I am a Licensed Clinical Social Worker in the state of Oregon (L7423) I obtained my undergraduate degree in Social Work from Concordia University in 2013. Shortly thereafter, I went to graduate school at Portland State University in 2014 to obtain my master's in social work, specializing in mental health.

Throughout my clinical career, I've worked with individuals experiencing mood disorders, anxiety, personality disorders, psychotic disorders, and substance use disorders. I also have specialized experience working with, LGBTQIA2S+ individuals and couples as well as providing, gender affirming counseling. I've had the privilege of using my knowledge to support children, adolescents, and adults, in schools, substance abuse facilities, and community mental health settings.

## Philosophy and Approach

I value creating a safer space for all people to have a warm and supportive environment for people to work towards their goals. I believe that you are the expert of your life and when we work together, I get the privilege of supporting you through the change process. My approach is person centered, trauma informed, and rooted in social justice. I am body positive, sex positive, and culturally humble. The primary modes of therapy I use include Eye Movement Desensitization and Reprocessing (EMDR), cognitive behavioral therapy, dialectical behavioral therapy, and person-centered therapies. I also provide gender affirming care based off Informed Consent for Access to Tran Health (ICATH) model of care and World Professional Association for Transgender Health (WPATH) standards of care. I prioritize my client's autonomy in choosing their treatment goals and enjoy the collaborative process of finding a method of therapy that works for them.

## Fees Information and Cancellation Policy

Intake Session (53 minutes) \$200

Individual Session (53 minutes): \$180

Couples Session (53 minutes): \$200

A limited amount of sliding scale spots are available and agreed upon before our first session. Credit cards, cash, Venmo and personal checks made payable to "Healing Tides Counseling" are accepted.

When we schedule an appointment, I set aside that time exclusively for you. I would like a 24-hour advance notice if you must cancel or reschedule any appointment. It is my policy to charge a fee of \$100 for any missed appointments or one that is cancelled with less than 24- hour notice.

## Insurance Reimbursement

If you have a health insurance policy, it will often offer some coverage for mental health treatment. We will provide you with whatever assistance we can in helping you receive the benefits to which you are entitled; however, you, and not your insurance company, are responsible for full payment of

treatment fees. Please note: submitting claims to your insurance company requires a mental health diagnosis and carries a certain amount of risk to confidentiality, privacy, and to future capability to obtain health or life insurance. Please connect with your insurance company to find out more information about how they use your information.

## Emergencies

In the event of an emergency, you may leave a message with my voice mail. Every effort will be made to return your call as soon as possible. I usually return calls within 24 hours. If I am unable to return your call, or I am out of town, you can use the MULTNOMAH COUNTY CRISIS LINE (503-988-4888), WASHINGTON COUNTY CRISIS LINE (503-291-9111), CLACKAMAS COUNTY CRISIS LINE (503-655-8585), CLARK COUNTY CRISIS LINE (360- 696.9560), TRANS LIFELINE (877-565-8860), TEXT CRISIS LINE (TEXT HOME TO 741741) NATIONAL SUICIDE HOTLINE (1-800-273-8255) or go to your nearest hospital emergency room.

## Client Rights

As a client of a Licensed therapist, you have the following rights:

1. To expect that a licensee has met the minimal qualifications of training and experience required by state law.
2. To examine public records maintained by the Board and to have the Board confirm credentials of a licensee.
3. To obtain a copy of the Code of Ethics.
4. To report complaints to the Board.
5. To be informed of the cost of professional services before receiving the services.
6. To be assured of privacy and confidentiality while receiving services as defined by rule and law, including the following exceptions:
  - a. Reporting suspected child abuse
  - b. Reporting imminent danger to client or others
  - c. Reporting information required in court proceedings or by client's insurance company, or other relevant agencies
  - d. Providing information concerning licensee case consultation or supervision; and
  - e. Defending claims brought by client against licensee.
7. To be free from being the object of discrimination based on race, religion, gender, or other unlawful category while receiving services.

You may contact the Board of Licensed Social workers in Oregon at, 3218 Pringle Rd SE #240, Salem, OR 97302-6312. Telephone: (503) 378-5735



## Social Media and Telecommunication

Due to the importance of your confidentiality and the importance of minimizing dual relationships, I do not accept friend or contact requests from current or former clients on any social networking site (Facebook, LinkedIn, etc.). I believe that adding clients as friends or contacts on these sites can compromise your confidentiality and our respective privacy. It may also blur the boundaries of our therapeutic relationship. If you have questions about this, please bring them up when we meet and we can talk more about it.

## Consent

*I have read and understand all the information provided in this disclosure statement. I agree to act according to the points covered in this document. I hereby give my consent for treatment. I, the therapist, have met with this client and have informed them of the issues and points raised in this document.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*I, the therapist, will meet with this client for an intake and will inform them of the issues and points raised in this document. I will respond to all of their questions. I will not move forward with intake until I believe this person fully understands the issues, and I find no reason to believe this person is not fully competent to give informed consent to treatment. I will document this in our intake note.  
--Shanako Devoll*